



## SERVICE HOTLINE

**REFERENCE NUMBER: 269/2020**

4 December 2020

Johannesburg  
Stock Exchange

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### **FREEZE PERIOD: JSE STAGING (END TO END) – 14 DECEMBER 2020 TO 8 JANUARY 2021**

Please note the JSE staging also known as end-to-end test environment is not available from Monday, 14 December 2020 to Friday, 8 January 2021 due to December freeze.

The service will resume on Monday, 11 January with possible disruptions due to JSE refresh activities scheduled for week ending Friday, 15 January 2021. Customer Test Service (CTS) 1A and 2A (previously 1B) will follow the standard test schedule available here: [Trading Session Times](#) and remain unaffected by the staging environment freeze.

Please contact Customer Support for queries in this regard.

#### **Markets / Services:**

JSE Equity Market  
JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

#### **Environment:**

Customer Test Service

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### **Issued By:**

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